



**ANNUAL REPORT**  
**FISCAL YEAR June 1, 2022 to May 31, 2023**

**MISSION STATEMENT**

*Assistance League volunteers transforming the lives of children and adults through community programs.*

**TENTATIVE FINANCIAL INFORMATION**

**-PENDING REVIEW OF FINANCIAL STATEMENTS BY ACCOUNTANT-**

Total Revenue:	\$535,230.00
Total Expense:	\$544,665.00
Total Change in Net Assets:	-\$9,435.00

**PHILANTHROPIC PROGRAMS**

**OPERATION SCHOOL BELL® DRESSINGS:**

- Provided new school clothing to 2003 students in 8 local school districts in the west end of San Bernardino County.
- The total cost of the program was **\$217,094.40**. (This includes the cost of the grooming kits)

**OPERATION SCHOOL BELL® CLOSET:**

- Provided 1832 students and their families in Chaffey Joint Union High School District with clothing, food, water, toiletries, sleeping bags, and blankets.
- The total cost of the program was **\$8,371.34**. (Additional items purchased with Kohl's Cash and Kohl's Rewards)

**OPERATION SCHOOL BELL® BASICS:**

- Provided 313 students in Cucamonga Elementary and Central Elementary School Districts with underwear and socks.
- The total cost of the program was **\$5,714.93**.

**AL BEAR:**

- Distributed 1,000 teddy bears to comfort children in stressful/traumatic situations. Agencies receiving bears were: San Antonio Community Hospital, Kaiser Permanent Hospital, Crime Survivors, County of San Bernardino Fontana Fire Department, and Ontario Fire Department.
- The total cost of the program was **\$6,925.95**.

**FOSTERING NEW BEGINNINGS:**

- Provided move-in items such as kitchenware, towels, bedding, cleaning supplies, toiletries, and Stater Bros. gift cards to 37 young adults transitioning from foster care to independent living through our partnership with Aspiranet. 30 Chaffey College students, enrolled in the NextUp program, received "Welcome to College" bags in the fall.
- The total cost of this program was **\$23,361.66**.

**WECARE:** Managed by the Assisteens® Auxiliary

- 40 seniors at Coy Estes Senior Center received gift cards and handmade crocheted scarves during the holidays.
- 50 seniors at Coy Estes participated in Brunch and Bingo.
- 7 families were adopted by Assisteens and provided a Christmas filled with gifts, stockings, and a tree.
- 50 Halloween goody bags were provided to Hope Through Housing.
- 60 Easter baskets filled with small toys and candy were assembled and delivered to Hope Through Housing.
- 6 Assisteens read to students in grades 1-5 at Grapeland Elementary in the Etiwanda School District.
- Shopped for and assembled 2003 grooming kits for Operation School Bell.
- Purchased and assembled 47 sets of cleaning supplies and grooming kits for the Fostering New Beginnings move in supplies.
- For the chapter Annual Fundraiser, one week at a condo in Brian Head, Utah was donated. \$100 cleaning deposit and \$200 Visa gift card were added. Condo donation was from grandparents of an Assisteens member.
- Assisteens worked 103 Thrift Shop shifts for a total of 412 hours.
- The total cost of the program was **\$10,000**.

**WASTE NOT:**

- 841 bags to Serving Others Needs
- 1,199 bags and 250 boxes to The Heart of Jesus Ministry
- 4 boxes to Bridges to Home
- 17 bags went to Upland Animal Shelter
- 11 bags and 1 bicycle to Santa Claus Inc.
- 1 bag of clothing to Eileen's HOPE Closet
- 5,978 books, magazines, DVD's, CD's, LP's to Serving Others Need

## **RESOURCE DEVELOPMENT** **(Fundraising)**

### **BOUTIQUE & ONLINE FUNDRAISER**

- 110 items were featured in our online auction.
- One-day boutique featured 200 items and was held in our chapter house.
- **Net Revenue was \$49,523.00**

### **THRIFT SHOP**

- Prices in the Thrift Shop were brought into alignment with current market pricing
- All COVID-19 mandates were lifted as approved by the state and county
- Continued operating hours of 10:00am-1:00pm Tuesday–Saturday
- New Thrift Shop Associate was hired upon the resignation of former Associate.
- Held Vintage Item Sale in September and March
- Improvements made for collection of donations and efficiency for workers behind the counter.
- **Net revenue was \$288,006.00**

### **GRANTS/CONTRIBUTIONS**

- The following grants were received during the 2022-23 fiscal year:
  - Harold Edelstein Grant - \$10,000
  - Albertson Foundation Grant - \$2500
  - Upland Rotary Grant - \$2500
  - Kiwanis Grant - \$1000
  - Giving Fund/Stater Bros. Charities Grant \$2500
  - Community Activities Commission Montclair Grant - \$3000
  - Various small grants from Charities Aide Foundation
- **Total grants & contributions received were \$20,719.00**
- **Contributions net \$14,340.00**
- **Fall Direct Mail net \$10,123.00**
- **Total funds raised, after expenses, \$350,336.00**

## **VOLUNTEER SERVICE HOURS**

- All Chapter members volunteered a total of 32,102 hours
- The estimated value of these volunteer hours is \$1,020,844.00 (based on U.S. Department of Labor, Bureau of Labor Statistics at \$31.80 per hour)

## **MEMBERSHIP**

- 210 Total Members (includes 59 Assisteens®)
- 22 New Members
- Social Activities: Summer Social at the Roadhouse in Etiwanda, Holiday Luncheon at Sycamore Inn, Boots and Bling Bunco and Thrift Shop Fashion Show Recruiting Event in the spring
- Annual Meeting and Installation of Officers at Doubletree by Hilton in Claremont
- Host Committees provided decorations and lunch at Regular Meetings.
- An average of 52 members attended each Regular Meeting.
- Other activities of committee: Educational Moments at meetings, members recognized for years of service at each meeting, cards sent to members for various occasions, held Member Committee Interest Fair

## **MARKETING**

- Social media sites, especially Facebook, were updated weekly with Thrift Shop offerings and information highlighting our philanthropies and chapter activities.
- Maximized use of advertising including newspaper, radio, magazines and electronic billboards to promote Annual Fundraiser and Boutique.
- *Weekly Update* kept providing members with pertinent and important information regarding our chapter.

## **GENERAL SERVICES**

- The wrought iron fence outside Chapter House South was painted.
- A new roofing company was selected, Tony Perry Roofing.
- Carpets cleaned in Chapter House North and hallway.
- New garbage disposal installed in Chapter House kitchen.
- All exterior building and parking lot nonworking lights were replaced.
- New toilet installed in Back Marking building.
- The sewer line from Back Marking building was cleaned out.
- Deep cleaning of the Thrift Shop was completed.
- New combination lock installed on door to craft room in Chapter House North.
- 16 gophers eliminated from the property.

## **STRATEGIC PLAN**

- Goals were developed with each committee chair, progress was made toward those goals and reported at monthly Board meetings. The sharing of goals met on a monthly basis, allowed us to maintain our focus on our vision and mission.
- All 2022-2023 goals were met or exceeded.

## **CAPITAL IMPROVEMENTS COMMITTEE**

- Created a list of repairs and upgrades needing to be done on our campus and divided the list into categories: Annual Maintenance, Scheduled Maintenance, Capital Improvements.
- A recommendation was made by this committee to paint the exterior of the 3 buildings on campus, the interior of Chapter House North and to replace the lighting in Chapter House North. Work began in June 2023. This was approved in the 2023-2024 Budget by the Finance Committee, the Board and membership.
- This special committee was dissolved because tasks were completed.

## **BOARD OF DIRECTORS**

President Gail Tangeman  
Vice President Membership Kelly Bocanegra  
Vice President Philanthropic Programs Sue Smith  
Vice President Resource Development Karolyn Bragg  
Treasurer Debbie Hench  
Secretary Debbie Gunderson  
Vice President Marketing Ina Strickland  
General Services Patti Nonemaker  
Strategic Planning Mary Brittain  
Chapter Liaison to Assisteens® Sue Zajicek  
Parliamentarian Esther Mott

## **ADVISORY COUNCIL 2022-2023**

Charles Uhalley – Attorney at Law  
G. Michael Milhiser – Retired City Manager  
Bill Ruh – Councilman, City of Montclair  
Janice Rutherford – Second District Supervisor, San Bernardino County, Retired  
Lizette Diaz – Assistant Superintendent, Central School District